



CENTERVILLE

Community School District

Dear Centerville CSD Families,

We are reaching out to inform you about a cybersecurity incident involving PowerSchool, a platform utilized by our district. On December 28, 2024, PowerSchool became aware of unauthorized access to certain information on its Student Information System (SIS). This breach was part of a **global incident affecting multiple districts** across the country, including Centerville. This was not a localized incident to Centerville CSD.

What Happened?

Unauthorized access to PowerSchool's SIS occurred on December 22, 2024. PowerSchool identified the issue on December 28, 2024, and notified customers, including our district, on January 7, 2025.

What Information Was Involved?

This breach includes personally identifiable information (PII) for a significant number of students, staff, and families within our district. Our IT team has confirmed that the following information may have been accessed:

- For Students: PII such as Social Security Numbers (SSN), dates of birth (DOB), addresses, medical alerts, and additional sensitive fields.
- For Staff: PowerSchool usernames and passwords, phone numbers, and teacher numbers.

PowerSchool has assured us there is no evidence of misuse or public dissemination of the breached data. Additionally, PowerSchool engaged CyberSteward, a professional advisor, who has provided reasonable assurances that the data has been deleted without further replication or dissemination.

What Actions Are Being Taken by Power School

- Credit Monitoring: PowerSchool is offering credit monitoring for affected adults and identity protection for affected minors. Eligible individuals will be notified as more details become available.
- Improved Security Measures: PowerSchool has enhanced its password policies, access controls, and monitoring systems to prevent future breaches.
- District IT Response: Our district IT department and administration continues to monitor the information being shared by PowerSchool and aims to be a proactive advocate on your behalf. While this breach was not local and outside of our control, we do continually review our local cybersecurity and diligently keep up to date with industry best practices.

Mark Taylor • Superintendent
Julie Caraccio • Sp. Ed./Curriculum Dir./PK Principal
Jennifer Donels • CHS Principal
Jarred Johnston • CHS Asst. Principal/Activities Dir.

Terri Schofield • HMS Principal
Bryan Baker • Lakeview Principal
Andy Hotek • K-8 Assistant Principal
Brad Warren • Director of Alternative Services



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How Does This Affect You?

As a precaution, we recommend the following steps to protect your information:

1. **Change Passwords:** If you have a PowerSchool account, update your password to a strong, unique one. If you use this for additional personal accounts, we recommend you change your password.
2. **Monitor Accounts:** Regularly review accounts for suspicious activity.
3. **Beware of Phishing:** Be cautious of unsolicited emails or messages related to PowerSchool or Centerville School District. Do not click on unknown links or provide personal information.
4. **Update Contact Information:** Ensure your contact details in PowerSchool are accurate to receive timely updates.

Next Steps

In the coming weeks, specific instructions will be announced by PowerSchool for those eligible to access credit monitoring and identity protection services. Only individuals eligible for credit report monitoring will receive the notice containing these details.

If you have any questions, please do not hesitate to contact Centerville CSD Technology Director, Cameron Oehler via email at cameron.oehler@centervillek12.org,

Thank you for your understanding and patience as we navigate this matter.

Sincerely,

Mark Taylor

Superintendent
Centerville Community School District

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